



## **PROGRESS FOR PROVIDERS (SILVER & GOLD)**

### **Outcome Focused Care Planning for Social Workers and Care Managers**

The purpose of this training programme is to support the delivery of Outcome Focused Care Planning for care homes who have achieved Bronze accreditation through Progress for Providers and are now moving towards Silver and Gold accreditation.

The training will be delivered as three classroom training session (1 day each) interspersed with three Action Learning Sets.

#### **Training Sessions**

##### Day 1: What is an Outcome Based Approach?

The session aims to support participants to:

- identify how legislation changes the relationship between providers and individuals receiving services
- increase awareness and understanding of outcomes based approaches
- build on views, values and experiences of taking an outcome focused approach.

##### Day 2: Outcome Based Approaches in Practice

The session aims to support participants to:

- increase awareness and understanding of an outcome focussed approach to practice
- increase confidence for practising an outcome focused approach.

##### Day 3: Embedding Outcome Based Approaches

The session aims to support participants to:

- reflect on changes to thinking and practice in relation to outcome based approaches
- identify the impact of an outcome based approach on wellbeing and outcomes for citizens
- identify strategies that will be used to ensure outcome based practice is continually embedded.

## **Action Learning Sets**

Three Action Learning Set Sessions will take place in between the training sessions. These will provide participants with the opportunity to bring real scenarios to the group to discuss how an outcome based approach can be put into practice.

## **1:1 Coaching**

Finally, 1:1 coaching sessions will be held with each social care and provider manager. These dates will be arranged separately with the managers.

## **Target Audience**

- All Bronze Accredited Independent Care Sector Residential Care Home Managers
- All FCC Older People's Services Social Workers
- All FCC Older People's CCOs
- All FCC Older People's Team Managers
- All FCC Residential Care Home Manager
- All FCC Extra Care Managers
- All FCC Home Care Managers

A separate training session will be available for FCC Reviewing Officers, details to follow.

A separate Responsible Individual Planning Session will also be available, details to follow.

## **Course Information:**

This training programme is being run in three Cohorts to allow as many people as possible to take advantage of the programme. You can attend any Cohort, but you must remain with your cohort group throughout the 6 sessions (the 3 training sessions and the 3 action learning sets)

*Please ensure you are available to attend all the dates for your cohort.*

Trainer: Vicky Allen – Welv Consulting

### **Cohort 1**

Training Sessions: 10<sup>th</sup> May, 8<sup>th</sup> July and 5<sup>th</sup> November  
9:30am – 4:30pm  
Venues to be confirmed

Action Learning Sets: 6<sup>th</sup> June, 4<sup>th</sup> September and 21<sup>st</sup> January '20  
These will be half day sessions, times to be confirmed  
Venues to be confirmed

### **Cohort 2**

Training Sessions: 13<sup>th</sup> May, 17<sup>th</sup> July and 11<sup>th</sup> November  
9:30am – 4:30pm  
Venues to be confirmed

Action Learning Sets: 10<sup>th</sup> June, 5<sup>th</sup> September and 28<sup>th</sup> January '20  
These will be half day sessions, times to be confirmed  
Venues to be confirmed

### **Cohort 3**

Training Sessions: 17<sup>th</sup> May, 18<sup>th</sup> July and 19<sup>th</sup> November  
9:30am – 4:30pm  
Venue to be confirmed

Action Learning Sets: 18<sup>th</sup> June, 10<sup>th</sup> September and 4<sup>th</sup> February '20  
These will be half day sessions, times to be confirmed  
Venue to be confirmed

### **Booking Information:**

To book your place on this FREE Training Programme please contact:

Yvonne Gelder on (01352) 702536 or [yvonne.gelder@flintshire.gov.uk](mailto:yvonne.gelder@flintshire.gov.uk)

At time of booking, please confirm which Cohort you will be attending.